



Stay Connected!

What you need to know to maintain your utility services.

Your Residential Utility
Consumer Advocate

Office of the Ohio
**Consumers'
Counsel**

**SAVE
THE DATE**

Learn about utility assistance programs and ways to keep your utilities connected!

Stay Connected

We will be providing a virtual presentation on how consumers can keep their utilities connected. This in-depth program provides information on financial assistance programs to help keep electric and natural gas services connected. Topics covered include utility assistance programs, consumer rights, payment arrangements, Q&A and more!

RSVP

If you are interested in participating, please RSVP at 614-644-7258 or by email at Andrew.Tinkham@occ.ohio.gov.

Join Us

December 3 from 9:00 a.m. through 10:00 a.m.
December 13 from 2:00 p.m. through 3:00 p.m.



Andrew Tinkham

Senior Outreach & Education Program Specialist

Central and Southern Region

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Andrew Tinkham is a Senior Outreach and Education Program Specialist with the Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate. He joined the OCC in November 2002 as a compliance investigator in the consumer services division and later transferred to the communications department in November 2006.

As an outreach and education program specialist, Andrew's responsibilities include conducting presentations to social and human service agencies, community and professional organizations and other interested groups on a wide range of utility topics including electric, natural gas, telephone, and water. He also plays an active role in educating consumers about OCC's services by meeting with consumers, answering their questions and distributing information such as fact sheets, brochures, and newsletters. Andrew coordinates OCC's outreach and education efforts in the Southern Ohio area.

Before joining the OCC, he worked in various positions at CoreComm and as a customer support clerk at AirTouch Cellular. Andrew earned a bachelor's degree in history with a minor in communications from Otterbein College.

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